ActionPoint

Expect more

IT services and support beyond anything you've experienced. We'll help you increase your organisations productivity, security and resilience.

Expect more.

We help our clients do what they do.

Better, faster and safer. All day, every day.

Helping organisations make best use of technology is not about technology. Anyone can provide the tools and the services. What makes the difference is a commitment to truly serve, to do what's right, to be super organised, to hire the very best talent and to always be ready to go the extra mile. Our commitment is to deliver a comprehensive IT service to a truly exceptional standard.

Services

Infrastructure Management

Helpdesk

Mobility

Productivity

Security

Business Continuity

Software Development

More Productivity

Free your team from mundane tasks. Take advantage of technology to simplify processes, become more agile, collaborative and successful.

Increased Security

Optimised security practices to help protect your data against internal and external threats. Bulletproof protection of your critical assets.

Greater Resilience

Better and more stable systems. Fewer service interruptions. Less downtime. Less headaches.

Infrastructure Management

No two IT environments are the same. Our technology experts will design a customised infrastructure management solution that will help you align your IT environment with your business and IT plans. The result? A higher performing, scalable and cost-effective infrastructure with powerful reporting tools, proactively managed to achieve your organisational objectives.

Monitoring & alerting

Preventative maintenance

Backup monitoring

Business continuity & disaster recovery

Firewall monitoring

Antivirus monitoring and management

Outsourced resources

Helpdesk

Our experienced engineers are on hand to rapidly assess and solve support issues using our award-winning technical platform. We provide support for tiers 1 through 3, accommodating everyone from end users to technical team members, depending on your requirements.

End-user / Technical user support

Reporting

KPIs & SLAs

Root cause analysis

422 servers managed across **109** locations

2,474 tickets & alerts processed each month

Mobility

Mobility is redefining business and changing the way we work. Working closely with our partners Microsoft and Sophos, our mobility solutions are designed to help clients set their mobile strategy, integrate it seamlessly into their workplace and manage it in an optimised and secure way.
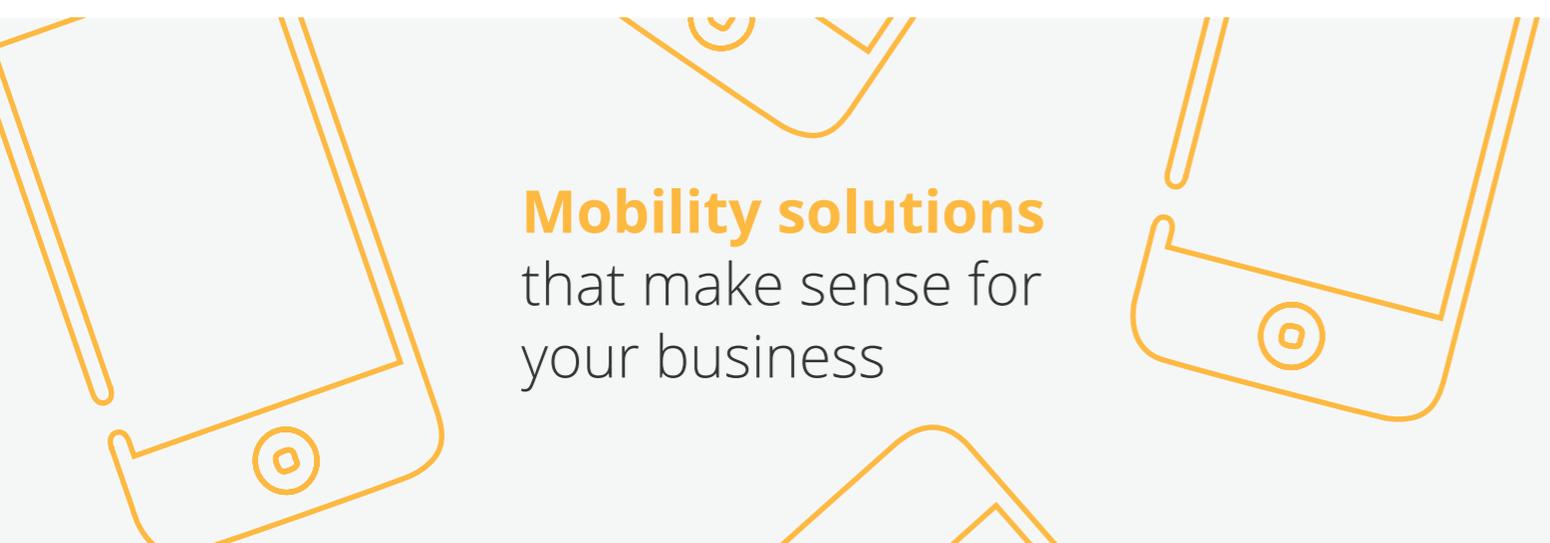
Mobility strategy

Mobile device management

Content management

Application management

Email management

Productivity

There are increasingly more and more tools available to help businesses enhance productivity. When applied correctly, these tools are the fuel for innovation and growth. Working closely with Microsoft, we can help you integrate and extend your existing line of business applications and deliver increased value. When off-the-shelf won't do, we will work with you to develop a custom productivity solution.

Custom Software, Business Process Automation, Internet of Things

Need to breathe new life into your legacy system? Or re-define a business process? Maybe you want to explore how to use the Internet of Things to drive business value? We can help you use technology to gain a competitive edge.

Mobility solutions that make sense for your business

Office 365

Microsoft Dynamics

Microsoft Azure

SharePoint

Skype for Business

Security

There are many reasons why cybersecurity incidents continue to rise despite IT departments' best efforts to detect and resolve breaches. A key factor is the increasing creativity of hackers. As soon as one type of threat is identified and remediated, a newer, more sophisticated attack takes its place. Action Point recommends a multi-pronged approach to security, incorporating awareness, education, technology and tools.

Security assessment

IT security architecture design

Endpoint protection

Data backup & recovery

User education

Business Continuity

Technology is reshaping how we do business. 24/7 availability has become a reality, meaning many organisations cannot afford a single minute of downtime. Outages can have long-lasting effects: negative revenue impact, reputation damage, loss of customers and productivity lapses. You need to have a continuity solution in place that reduces unexpected disruptions, without costing a fortune.

Assessment

Planning and design

Manage and maintain

Disaster recovery

340
backups monitored

Empowering progress for the Kirby Group

" Action Point continue to help steer our IT planning and decision making, they provide us with high level IT support, they monitor our entire IT set-up 24/7 and service and upgrade our IT hardware and software as needed.

Adrian Harte, IT Manager, Kirby

kirby
engineering & construction

Software Development

Need to breathe new life into your legacy system? Or re-define a business process? Maybe you want to free your team from mundane tasks or explore how to use the Internet of Things to drive business value? We can help you use technology to gain a competitive edge.

Internet of things projects (IoT)

Business process automation

Legacy system migration

Develop a new product or application

Mobile app

Database management solutions

Forward-thinking, scalable, reliable IT service helps Chill Insurance take it easy

"Action Point's approach is methodical, focused, and they always conduct their business in a personable manner. They have been our IT partner since 2010 and were instrumental in consolidating our internal infrastructure and delivering our online quoting system.

Padraig Lynch, Managing Director, Chill Insurance

Chill INSURANCE
WE'LL TAKE IT FROM HERE

A selection of the progressive businesses and organisations we serve nationwide.

Applying technology to
support and enable business.

Action Point was founded in 2005 by close friends and technology enthusiasts, David Jeffreys and John Savage. Frustrated with the standard of technology services they were experiencing themselves, they set out to build an IT team who could deliver a truly exceptional service.

Their promise was simple; ensure clients had the IT infrastructure, systems and support they really needed to support their business. David and John now steer one of Ireland's fastest growing technology companies. They have built a talented team of business and technology experts, who share their vision and understand the potential that properly applied technology can bring to business.

Our Partners

DELL PartnerDirect Premier

Microsoft Partner

vmware PARTNER PROFESSIONAL SOLUTION PROVIDER

veeam pro partner

SOPHOS Partner

Awards

DELL Irish Partner of the Year 2014

Deloitte.2015 Technology Fast50

Deloitte.2014 Technology Fast50

Tech EXCELLENCE AWARDS

Limerick

Block 2,
International Science Centre,
National Technology Park,
Limerick

Phone: 061 337632

Dublin

54/55 Clifton House,
Fitzwilliam Street Lower,
Dublin 2

Phone: 01 5253366

Cork

National Software Centre,
Mahon,
Cork

Phone: 021 2425990